

# **Privacy Policy**

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#### **Use of Information**

Ukassociates uses the information collected from the users for its internal processing only and does not indulge in selling or renting out user information to any other party other than specified in this Privacy Policy.

In the event that ukassociates is acquired or merged with another business entity ("Concerned Party"), ukassociates may share or transfer personally identifiable information of its users to the Concerned Party.

#### **Financial Information**

To buy services from ukassociates, user may be required to pay using credit or debit cards or net banking details. ukassociates will collect such financial information from the user for the sole purpose



of billing and payment processes, requiring transfer of this information to third party websites/platforms, not directly in control of ukassociates, to complete the billing process. Such transactions take place over secure connections with payment gateways which involve encryption of data, thus ensuring best possible care of data security. ukassociates does not retain any of this financial information of user, including credit/debit card and net banking details, in its records.

### **Data Protection**

ukassociates will take reasonable efforts to implement security and other precautions for data protection and its high availability.

# **Changes in Privacy Policy**

ukassociates may update this Privacy Policy from time to time to keep up with the prevalent standards. Therefore, at its discretion ukassociates may amend this Privacy Policy partially or substantially to inform you regarding how we collect, use and protect user information. This will be notified to our users by updates on this Privacy Policy page.

## **Disclaimer**

ukassociates would like to inform the visitors to this website that we are in the business of assisting non-life insurance customers prepare and submit their hospitalization reimbursement claims. ukassociates does not guarantee approval of any insurance claim managed by it as that is the sole discretion of the concerned insurance company or Third Party Administrator (TPA). ukassociates or any of its employees will not be liable or accountable for rejection of any insurance claim managed by it. ukassociates customers will be solely responsible for the medical records, billing, identification information and bank details furnished in the reimbursement claims and of the results of their reimbursement claim. We will not be liable for any loss to the customer owing to rejection of the reimbursement claim or because of the misinterpretation of insurance policy eligibility by our customers.

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